



TM

SpitFire AutoDialer
PRO version is



Features of the SpitFireX™ v10 with Microsoft® Access Database & SpitFireX PRO™ AutoDialer with MySQL® Database:

	SPX Access	SPX PRO	Optional Add-On
Supported OS	Windows XP Pro/ Windows Server 2003/ Windows XP Home	Windows XP Pro/ Windows Server 2003/ Windows XP Home	
Telecom Standards			
Analog	☎	☎	
Digital - T1	☎	☎	
Digital - ISDN	☎	☎	
VOIP **	☎	☎	
Software Features			
Ability to configure no dial NPA-NXX	☎	☎	
Ability to set international prefix	☎	☎	
Allow to dedicate transfer lines	☎	☎	
Auto redial no answer and busy calls	☎	☎	
Built-in fail safe (Unattended campaign stop and system shutdown times)	☎	☎	
Call Transfer on pressing a touch tone	☎	☎	
E-Agent support (Internet based message transfer Agent)	☎	☎	
Ability to scale to multiple servers (requires a separate database server)	☎	☎	
Built-in area codes manager for time zone sensitive dialing	☎	☎	
Download and import DO NOT CALL data list from Federal website*	☎	☎	
Faster improved data scrubbing against DO NOT CALL data list	☎	☎	
Faster campaign reports	☎	☎	
Query based dialing	☎	☎	
Runs on a MySQL database engine	☎	☎	
Time zone sensitive dialing	☎	☎	
Multiple pre-built Script templates available	☎	☎	
*Requires registration and fees to download data list.			
NPA-NXX:			
More about area codes...			
The area served by the NANP is divided into smaller Numbering Plan Areas (NPA's), each identified by a three-digit NPA code, commonly called an area code.			
The format of an area code is NXX, where N is any digit 2 through 9 and X is any digit 0 through 9. Initially, the middle digit of an area code had to be "0" or "1". When this restriction was removed in 1995, additional area code combinations became available.			
There are 800 possible combinations associated with the NXX format. Some of these combinations, however, are not available or have been reserved for special purposes			

** Features currently under development

Feature Available = ☎ Software = S Hardware = H

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